



# AVANTHI'S St.THERESSA INSTITUTE OF Engineering & Technology

Phone : 08952-281061  
Cell : 7893433345  
9704755549

(Approved by AICTE, Recognised by the Govt. of A.P., & Affiliated to JNTU-GV, Vizianagaram)  
**Garividi (Cheepurupalli) Vizianagaram Dist - 535101**  
website : [www.sttheressaengg.ac.in](http://www.sttheressaengg.ac.in) email : [astiet@sttheressaengg.ac.in](mailto:astiet@sttheressaengg.ac.in)

Date: 14.07.2025

## Appointment Of Ombudsman For Grievance Redressal

In accordance with the guidelines of AICTE/UGC for redressal of grievances of students and staff, and in compliance with the regulations for establishment of a **Grievance Redressal Mechanism**, the following person is hereby appointed as the **Ombudsman** of Avanthi's St. Theresa Institute of Engineering & Technology for the academic year **2025–2026**.

### Details of Ombudsman

1. **Name:** Sri. B. Venkata Ramana
2. **Qualification:** M. Tech, (PhD)
3. **Designation:** Vice Principal
4. **Address:** Avanthi's St. Theresa Institute of Engineering & Technology
5. **Email:** [bvreee@gmail.com](mailto:bvreee@gmail.com)
6. **Mobile:** 9885774883

### Roles & Responsibilities:

1. To receive and address grievances from students, staff, and stakeholders related to academic, administrative, or personal matters.
2. To act as an **independent authority** and ensure **fair hearing** and resolution of complaints.
3. To recommend corrective actions to the institute's management.
4. To submit **quarterly and annual reports** to the institution and relevant regulatory bodies.



# AVANTHI'S St.THERESSA INSTITUTE OF Engineering & Technology

Phone : 08952-281061  
Cell : 7893433345  
9704755549

(Approved by AICTE, Recognised by the Govt. of A.P., & Affiliated to JNTU-GV, Vizianagaram)

**Garividi (Cheepurupalli) Vizianagaram Dist - 535101**

website : [www.sttheressaengg.ac.in](http://www.sttheressaengg.ac.in)

email : [astiet@sttheressaengg.ac.in](mailto:astiet@sttheressaengg.ac.in)

**Tenure:** The appointment shall be for a period of one academic year (2025–2026) or until further notice.

The institution shall extend full cooperation to the Ombudsman in the discharge of duties. All stakeholders are requested to approach the Ombudsman with genuine grievances and maintain decorum and transparency.

*Indu*  
Principal 14/09/24